

**Source: [https://verification.fda.gov.ph/contact\\_us.php](https://verification.fda.gov.ph/contact_us.php)**

Contact Us:

To ensure ease of transaction and the desire to provide a more efficient customer service, the Food and Drug Administration (FDA) hereby advises the public to send the specific concerns, queries, transactions and/or documents to the following email addresses:

- Clarifications on the list of approved LTOs, CPRs / Notification, and Certifications in the Verification Portal – [Google Form](#)
- Compliance documents, follow-ups and complaints on food establishments and products – [cfrr@fda.gov.ph](mailto:cfrr@fda.gov.ph)
- Compliance documents, follow-ups and complaints on drug establishments and products including veterinary medicines, vaccine and biologicals – [cdr@fda.gov.ph](mailto:cdr@fda.gov.ph)
- Compliance documents, follow-ups and complaints on cosmetics establishments and products including household urban hazardous substances – [cchuhsrr@fda.gov.ph](mailto:cchuhsrr@fda.gov.ph)
- Compliance documents, follow-ups and complaints on medical device establishments and products – [cdrhr@fda.gov.ph](mailto:cdrhr@fda.gov.ph)
- Trainings and seminars spearheaded by FDA – [pps@fda.gov.ph](mailto:pps@fda.gov.ph)
- Legal concerns and follow-ups – [lssc@fda.gov.ph](mailto:lssc@fda.gov.ph)
- Request for laboratory testing, Batch Notification and Lot Release Certificate – [csi@fda.gov.ph](mailto:csi@fda.gov.ph)
- Request for meetings, courtesy calls and other related concerns – [odg@fda.gov.ph](mailto:odg@fda.gov.ph)
- E-portal concerns (user account, change of username, password and others) – [fdac@fda.gov.ph](mailto:fdac@fda.gov.ph)
- Filing of complaints – [eReport@fda.gov.ph](mailto:eReport@fda.gov.ph)
- Customer feedback – [customersatisfactionteam@fda.gov.ph](mailto:customersatisfactionteam@fda.gov.ph)
- Release of authorizations – [records-releasing@fda.gov.ph](mailto:records-releasing@fda.gov.ph)
- Payment concerns – [cashier@fda.gov.ph](mailto:cashier@fda.gov.ph)
- List of x ray Facilities: [https://verification.fda.gov.ph/xray\\_cdrhrlist.php](https://verification.fda.gov.ph/xray_cdrhrlist.php)